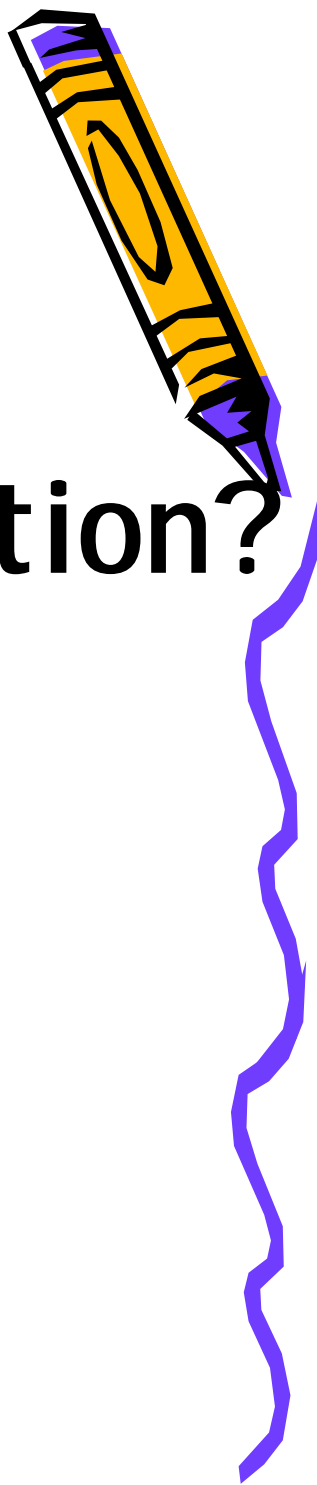




Workers' Compensation

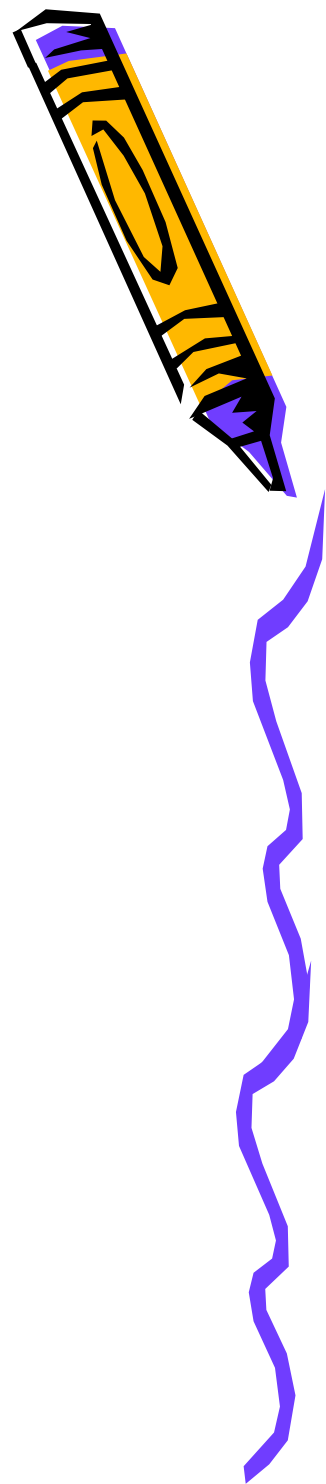
New Hire Orientation

What is workers' compensation?

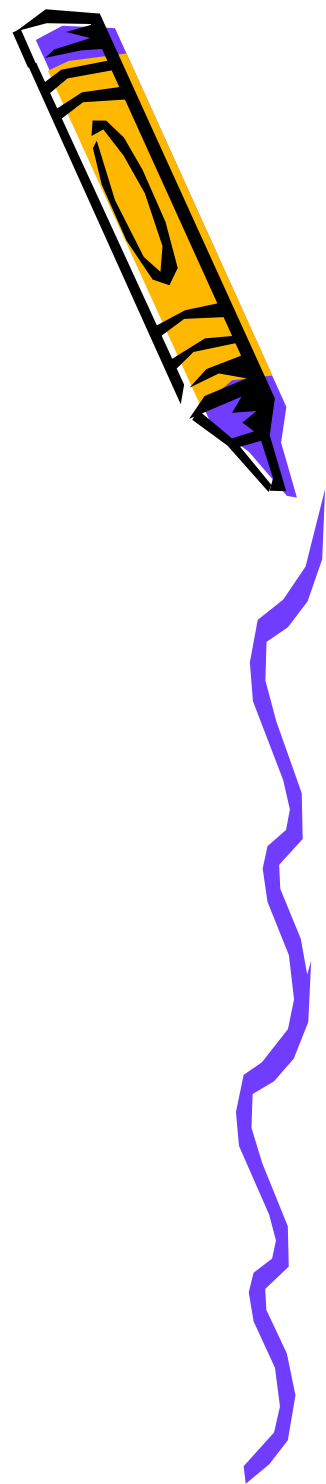


Workers' Compensation

- No fault insurance
- Day one coverage
- No individual premium
- No deductible
- Mandated by law/statute

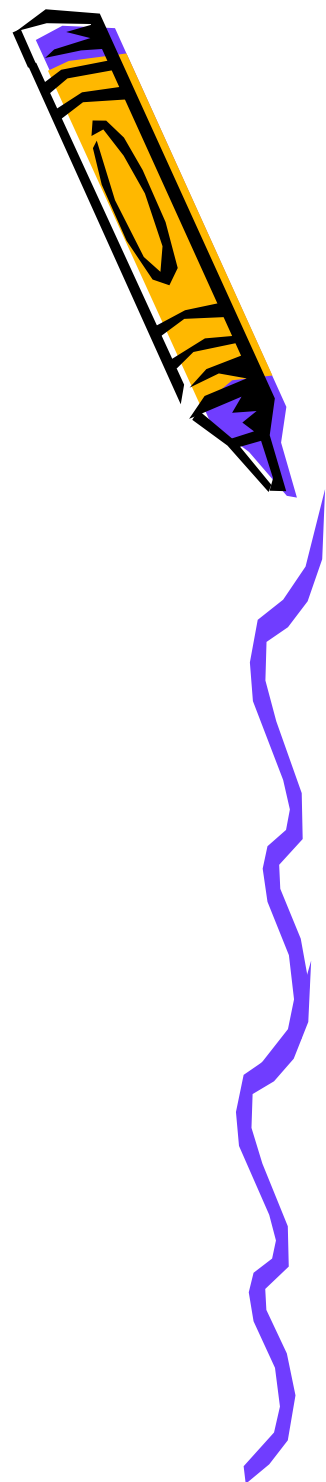
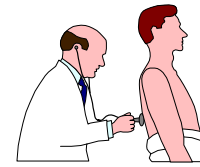


Workers' Compensation Department



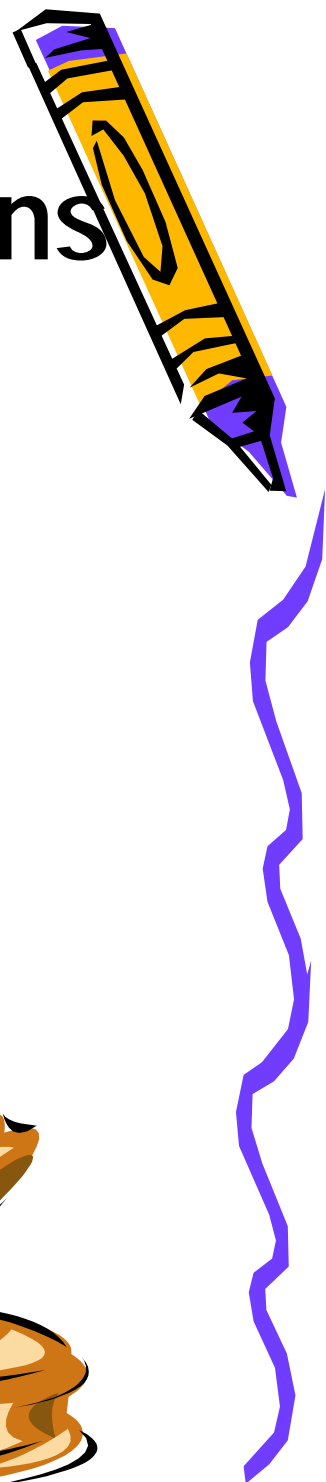
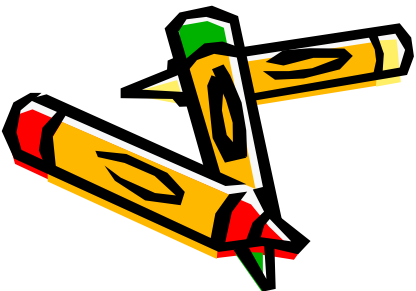
What do we do?

- First and foremost.....get you medical care
- Complete the first report and take your statement
- File the claim/deny the claim
- Select appropriate provider
- Schedule all appointments
- Coordinate RTW with HR and Supervisor
- Review/ Pay/Question/File the bills
- Maintain paper and electronic files
- Coordinate with STD and LTD when applicable
- Follow up with you and your provider
- Attend all depositions/mediations/hearings
- Investigate claims



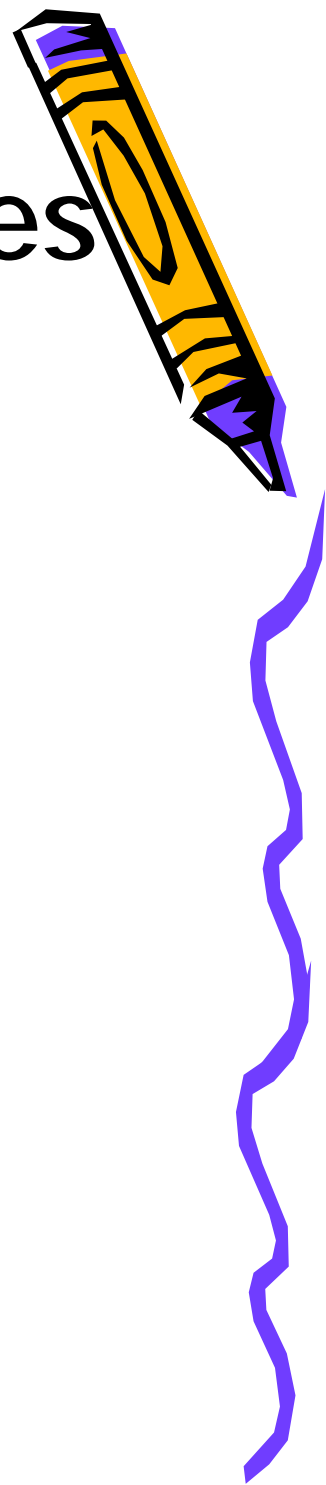
The Law- Rights & Obligations

- Reporting timelines
- Benefits (medical & indemnity)
- Benefit timelines
- Controverted claim (claim denial)
- Judicial procedures
- Attorney/Attorney Fees
- Fraudulent claims



JM Family Specific Procedures

- Reporting procedures
- Medical providers/authorization
- Appointment schedules
- Prescription drug procedures
- Onsite Physical Therapy
- Post accident drug testing



Workers' Compensation Cost\$





JM Family's Liability?

\$250,000 per claim

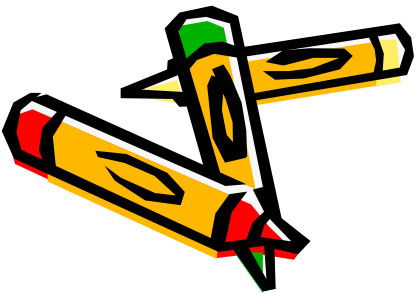
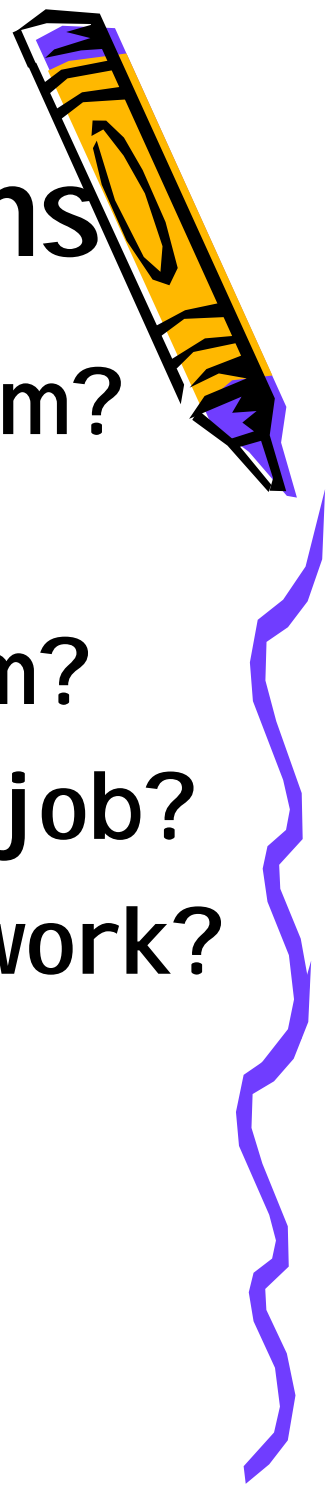


Mysteries, Myths & Truths

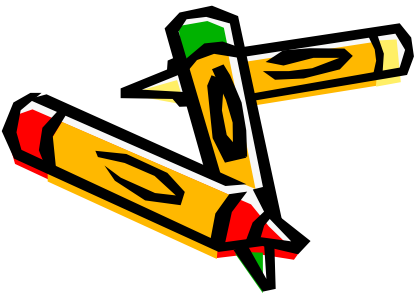
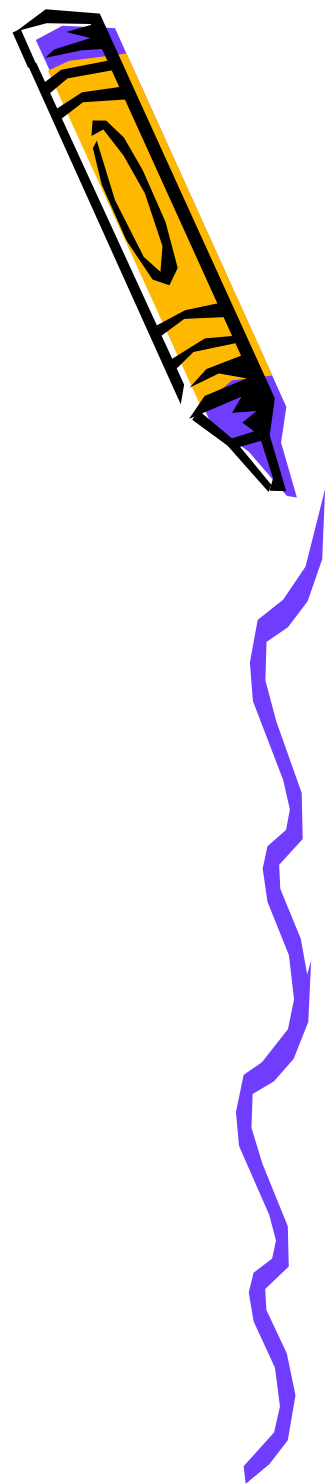


Frequently asked questions

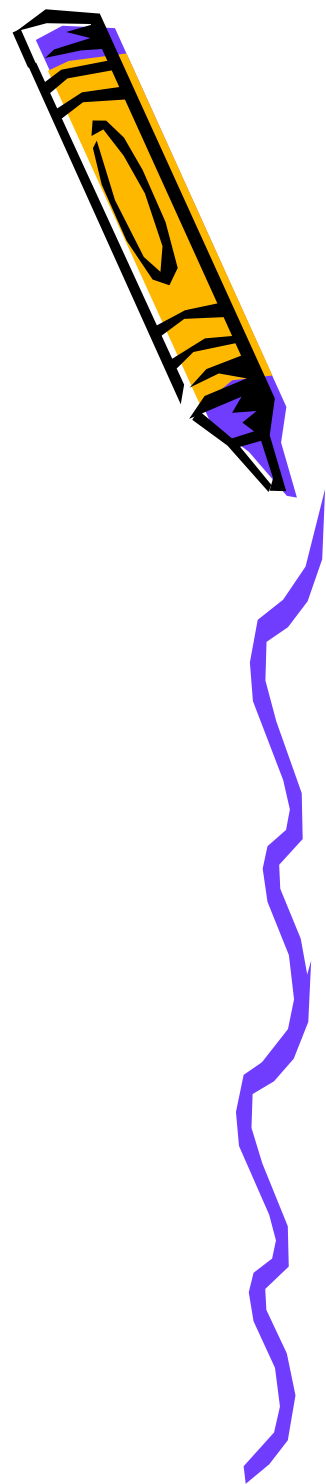
- How long do I have to report a claim?
- Can I go to any Doctor I want to?
- Can I be fired for filing a WC claim?
- Does my employer have to hold my job?
- Will I be paid if I lose time from work?
- How much will I be paid?



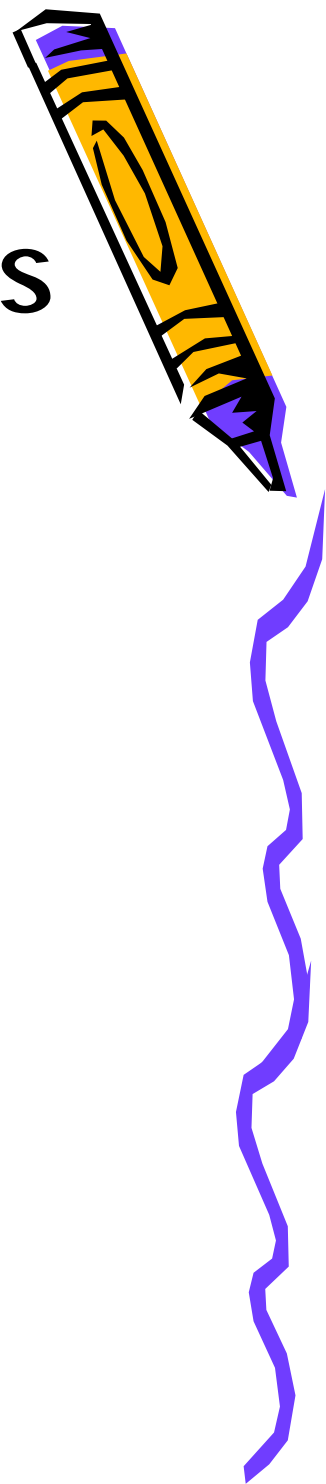
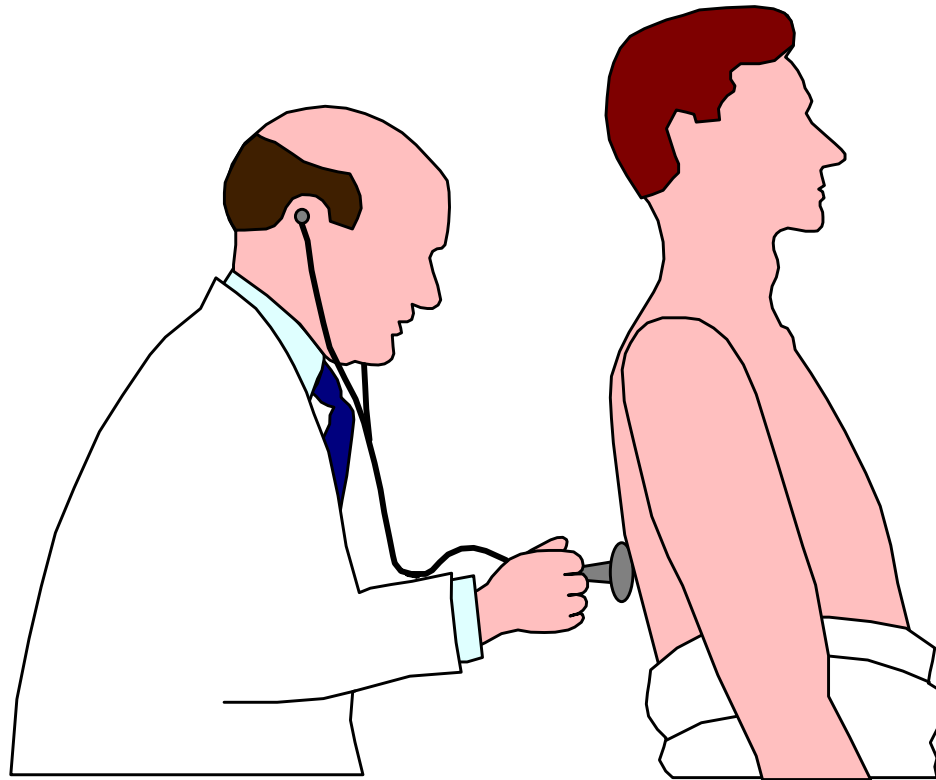
Things to remember.



Report all accidents

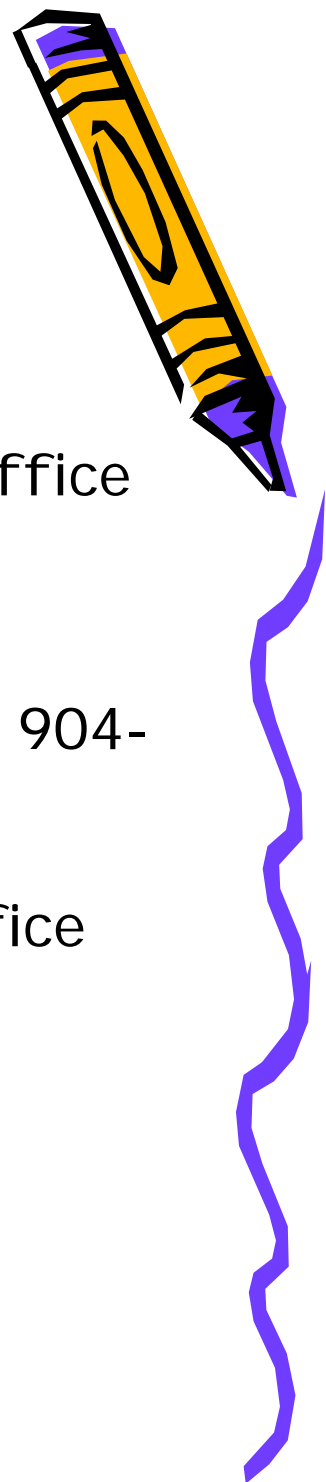


Don't miss your appointments



Call or come see us if you have ?s

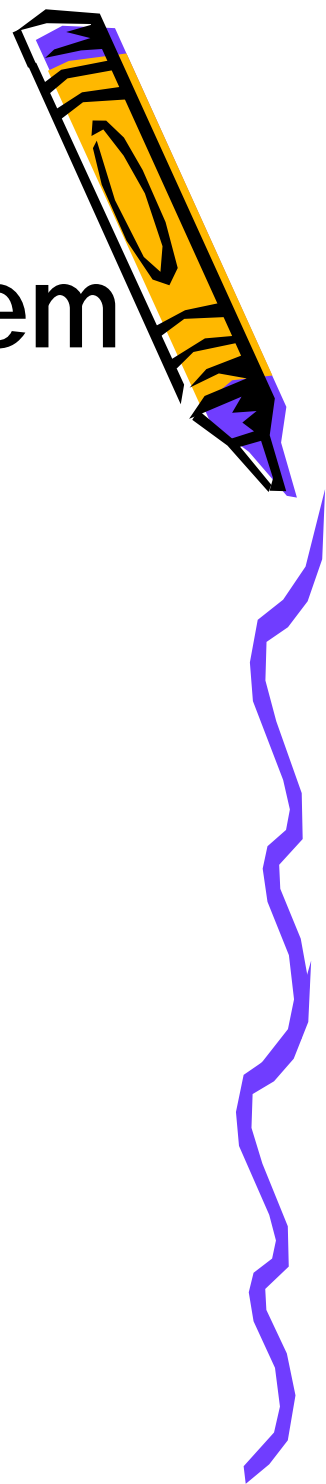
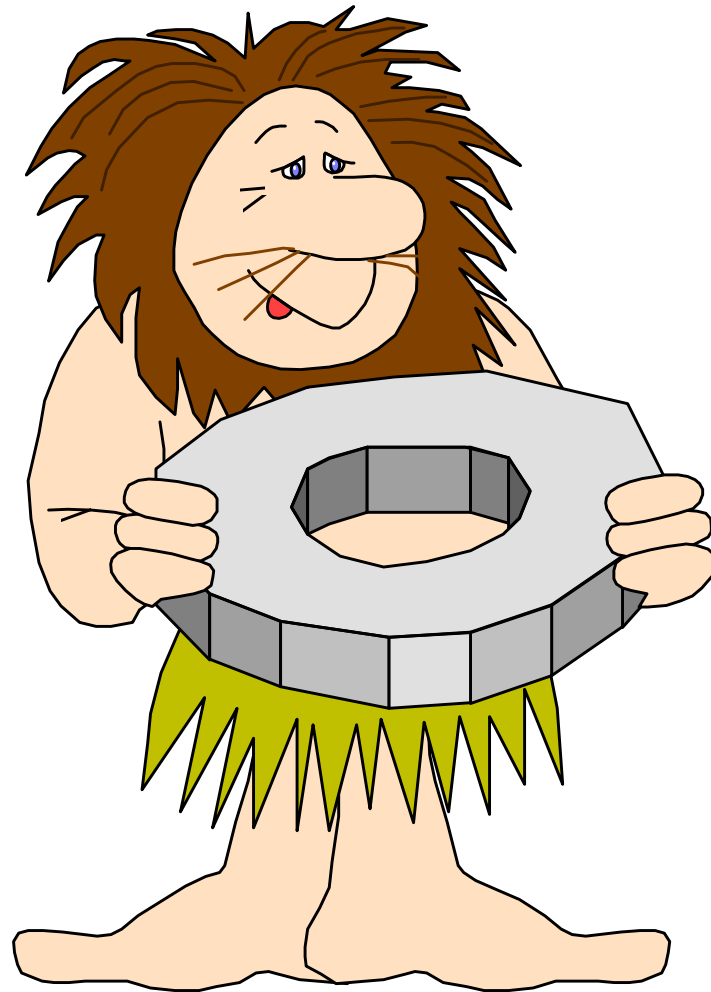
- Suzanne Mayberry- Workers' Comp Administrator, Office 904-378-4628 Cell 904-219-5646 email suzanne.mayberry@jmfamily.com
- Landa Ashmore- Workers' Comp Sr. Adjuster, Office 904-378-4630 email landa.ashmore@jmfamily.com
- Claude Revels- Benefits Administration Manager, Office 904-378-4629 Cell 904-219-9012 email clauderevels@jmfamily.com
- ADDRESS: Workers' Compensation Department
9985 Pritchard Road
Jacksonville, Florida 32219



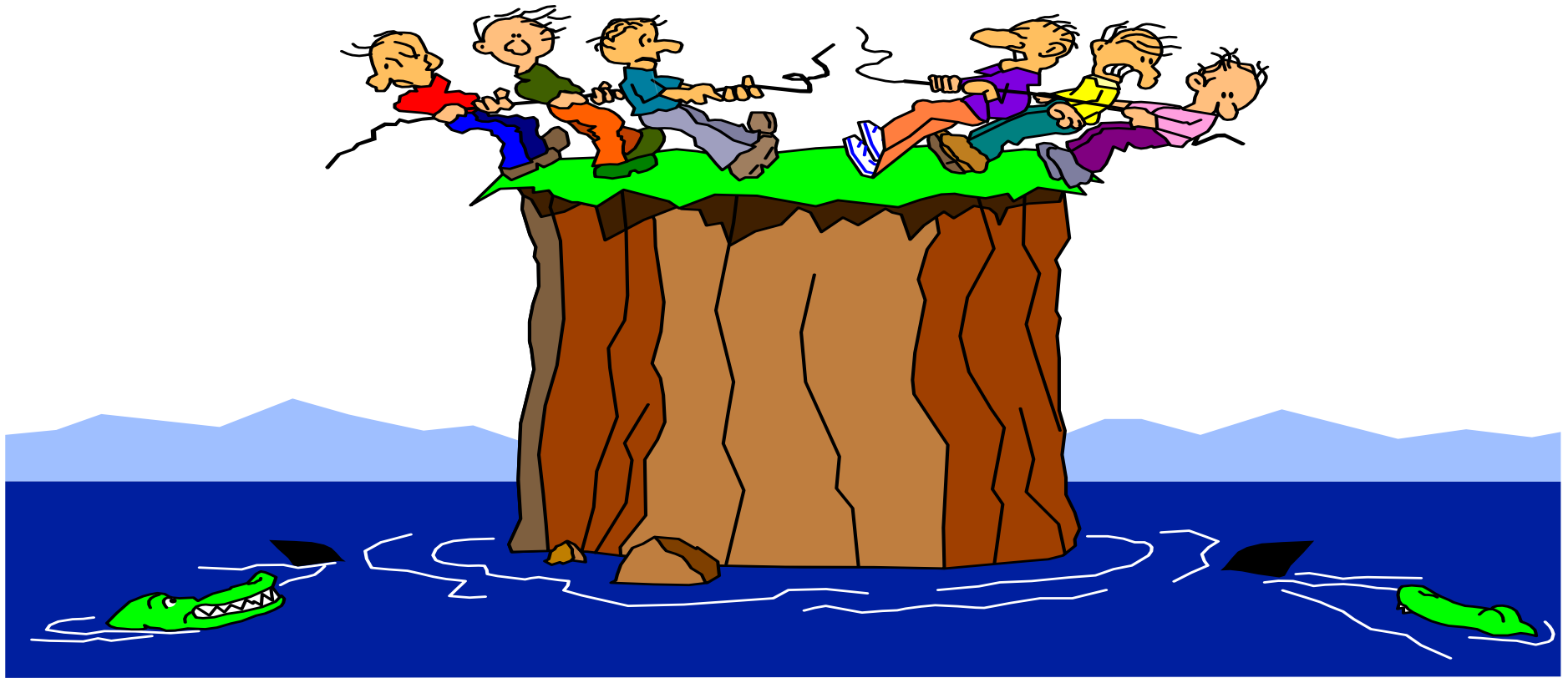
Team Work=Return to Work



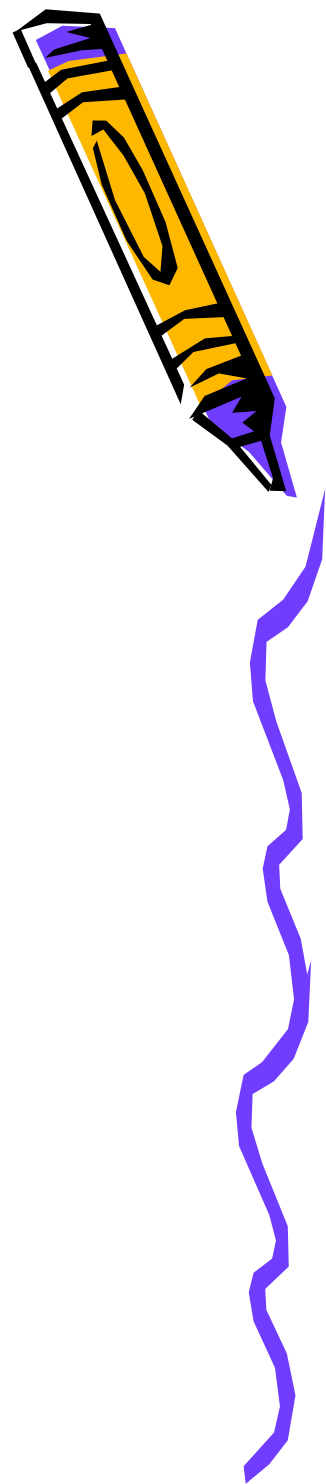
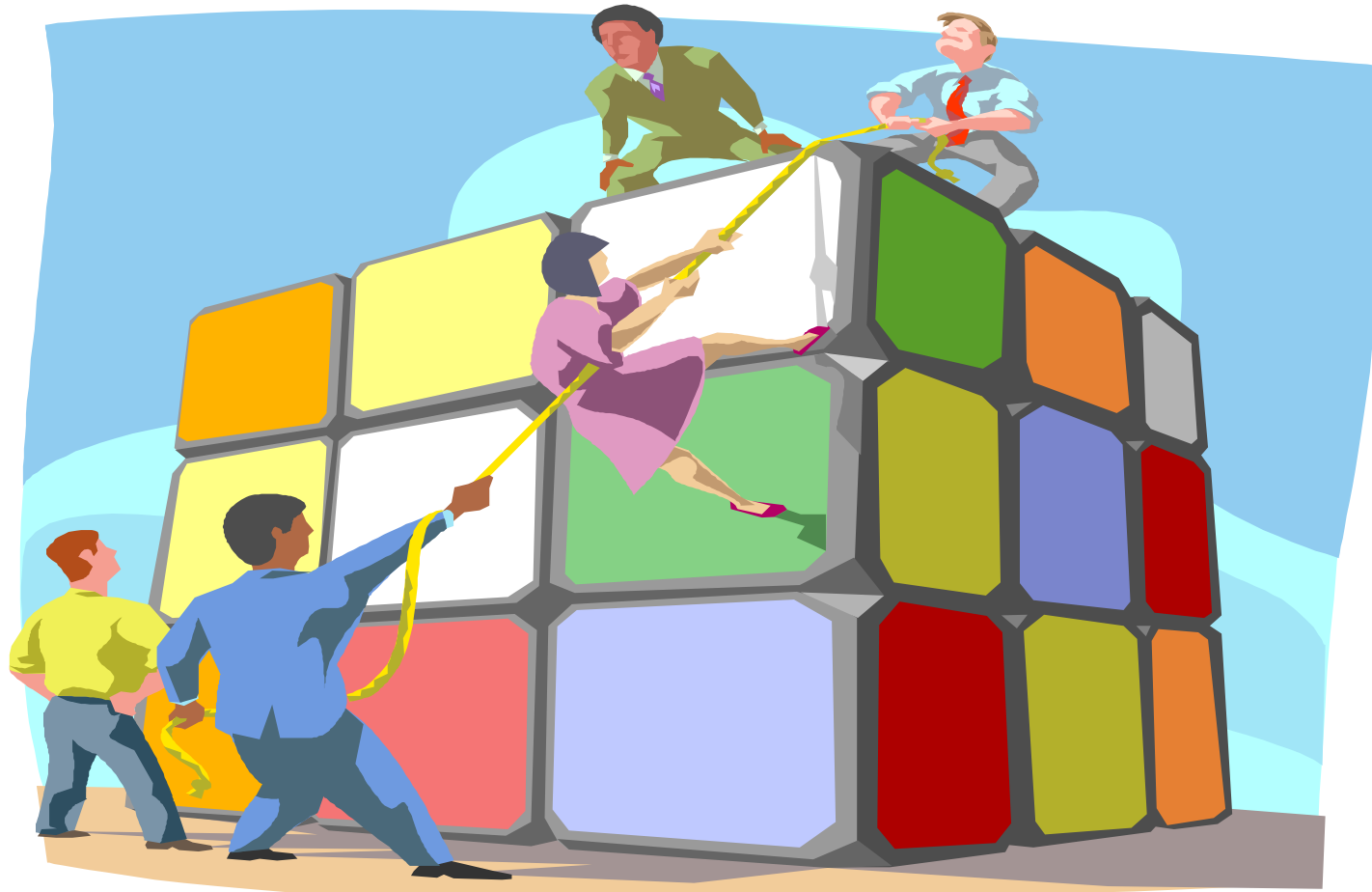
It is a relatively simple system



But....we can complicate it!!!



Let's not.....



Questions ?

